



Full throttle for car dealers' invoice processing, thanks to DocuBizz and BPA Solutions

CUSTOMER OVERVIEW



NAME

DocuBizz

INDUSTRY

BPO/ Service Provider

WEB

www.docubizz.com

Challenge

Automated invoice processing for a BPO for car dealers, including line item extraction.

Results

DocuBizz now processes more than 15.000 invoices per day, reaching high recognition rates and providing end customers with significant cost and time savings of 5-10 minutes per handled invoice.

DocuBizz is an intelligent invoice handling company and BPO with a focus on the car dealership industry. They offer a unique, Cloud-based managed software service for automated invoice processing. To be able to handle their growing customer base and meet the different needs and requirements of the increasing number of countries being included, DocuBizz turned to BPA Solutions. This ABBYY partner implemented a new solution based on FlexiCapture for Invoices, which now captures and processes more than 15.000 different invoices per day at a very high recognition rate. This significantly reduced the time and costs per handled invoice, reduces work for the financial departments at DocuBizz customers, and helps them take faster and better decisions.

Challenge

DocuBizz is a highly successful intelligent invoice handling company and BPO rooted in Denmark, but servicing customers all over Europe and in North America. The company supplies a unique, Cloud-based managed software service for invoice data entry, routing and approval, PO matching and booking. It allows more than 1.000 companies, mainly within the car dealership industry, to do their accounts payable process in half the time. DocuBizz were dazzled by the intense interest in intelligent invoice handling and the rapid growth of new DocuBizz customers across multiple regions. Currently, they handle invoices from nine different countries. To be able to scale their services accordingly, keep their high quality, and meet all their customers' needs, DocuBizz turned to BPA Solutions for a new solution.

About the partner



"We have been an ABBYY Partner for many years, and knowing the recognition quality, flexibility, and scalability of FlexiCapture for Invoices, it was clear to us this was the right product for DocuBizz"

Kim Rudbeck,
CEO of BPA Solutions

About ABBYY

ABBYY is a global provider of content intelligence solutions and services. We offer a complete range of AI-based technologies and solutions transforming business documents and content into business value. By providing digital transformation solutions to financial services, insurance, transportation, healthcare and other industries, ABBYY helps organizations achieve the next wave of growth. ABBYY technologies are used and licensed by thousands of international enterprises and government organizations, as well as SMBs and more than 50 million individuals.

Solution

BPA Solutions is a Scandinavian ABBYY certified partner and a trusted strategic technology partner, working with Advanced Data Capture, Robotic Process Automation and Workflow Solutions. BPA Solutions has more than 15 years of experience in working with the interpretation of supplier invoices and a large variety of other types of documents. In tight cooperation, BPA Solutions has helped DocuBizz create an invoice solution that supports more than 1.000 business units across 9 countries, taking into account the local requirements and legal guidelines of each country.

Together with DocuBizz, BPA Solutions has created a very scalable solution based on ABBYY FlexiCapture for Invoices. In this component, incoming invoices are captured, recognized, and prepared for further processing and booking in the (Car) Dealer Management Systems, without the end user investing their valuable time. One requirement for the new solution was reliable reading of invoice item lines to be used for advanced matching with the purchase order. Thanks to BPA Solutions' huge experience in this area, and the high recognition quality of ABBYY FlexiCapture for Invoices, the new solution provides the users significant better read and match quality while avoiding the pitfalls, which means much higher productivity with less time invested.

Result

The new solution now handles more than 15.000 invoices per day and has a recognition rate of approximately 90%. It significantly reduced the price per handled invoice and improved the recognition rate on the invoices, reducing the work for the financial departments at DocuBizz customers, and allowing them to take faster and better decisions.

"Feedback from our customers proves that the time saved on the invoice processing is between 5-10 minutes per invoice. In combination with the more accurate data, this leads to a fast ROI and huge savings in both time and costs for most companies. We are very happy we chose BPA Solutions and ABBYY. With their extensive knowledge and high quality products, they made us ready to master growing customer bases now and in the future."

Mads Toksvaerd,
CEO at DocuBizz



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